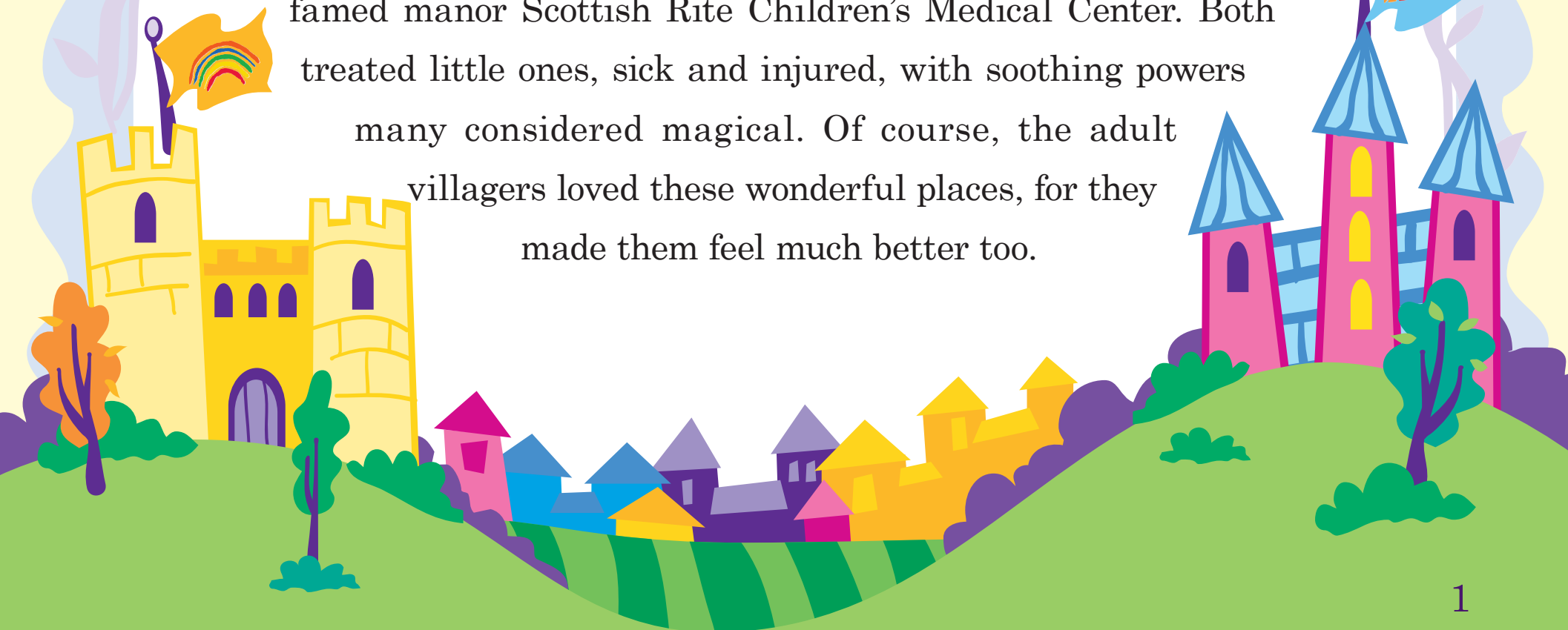


# Once Upon a Wonderful Place

Once upon a time there was a grand valley that was home to two great houses, one on each side, with a host of bustling villagers in between. On one hill was a legendary estate called Egleston Children's Healthcare System. On the other was the famed manor Scottish Rite Children's Medical Center. Both treated little ones, sick and injured, with soothing powers many considered magical. Of course, the adult villagers loved these wonderful places, for they made them feel much better too.



In the year nineteen hundred and ninety-eight, they declared their intentions to join forces and work together to make kids better. This glorious union would be called

## Children's Healthcare of Atlanta.

With all of the villagers in the town watching, they also issued this decree:

Hear ye, hear ye. *The mission of Children's will be to enhance the lives of children through excellence in patient care, research and education.* Therefore, we seek a legion of valiant, kindly practitioners to fight for the wee subjects of our fair land. We pledge to honor their needs so they may forever provide the very best of care.

The valiant clinicians and other worthy professionals then worked together to put this pledge into words called *The Employee Promise*. A promise that links the happiness of our legions to the success of Children's.



“I will sign this important pledge,” said one. Another made the promise. And *another* and *another*. Shortly thereafter Children’s had their legion of kindhearted people — from nutritionists to nurses, pharmacists to physicians. The story continues still today.

All who enter Children’s are asked to display their finest commitment to patients by signing this promise of excellence.

## Employee Promise

William O’Neal

Mary Adams

John Smith

Winnie Kittiko

Michele Davis-Martin

Jason Howard

Molly McGoldrick

Jessica Hunt

Margi Williams

Latonia Thomas

Louise Hall

Michelle Lee

Sue Ann Granger

Ronnie Whitaker

Jose Lara

LaShonda Johnson

Renee Butler

Luis Garcia

Joann McDonald

Carla Santos

Corley Clark

Ben Freeman

Sue Wang

*At Children’s Healthcare of Atlanta, it is our enduring mission to enhance the lives of children.*

*We support this mission by providing for the needs of our employees, offering them resources and a work environment that improves the quality of their professional and personal lives. We believe this is an obligation of our organization. We further believe that thoroughly providing for these employee needs is the best way to ensure that every child our employees touch through care, advocacy and education is given the best chance for a healthy life.*

*To demonstrate our commitment to these beliefs, Children’s Healthcare of Atlanta will recognize employees for their contributions and provide employee benefits that make working at Children’s a pleasure. We will embrace learning - in both knowledge and skills - to help employees reach their fullest potential. We will foster leadership at all levels, celebrating the unique skills and potential of each individual and challenging each employee to make a difference. We will communicate with employees in a spirit of clarity, openness and honesty. We will support employees’ efforts to maintain their own work-life balance, and compel our leaders to facilitate and demonstrate that balance.*

*Some of these we do well, and some of these require further progress on our part. But because we believe they are important, we will never stop in our pursuit of them.*

*As we emulate the children we care for, joy through relationships and teamwork will create a positive environment for everyone. We should laugh together. Sometimes, we may cry together. And we believe that because we view employees equally as persons and professionals, Children’s will realize our desire of being the best choice for employment an employee could make.*

*We believe this Promise is made more valuable when employees make a similar commitment. Therefore, we encourage employees to believe that a child’s well being and future define a higher purpose for our work. We need employees to diligently pursue excellence in every activity, and seek and accept accountability. We ask employees to be ever mindful that children and their families put extraordinary trust in us, and that we cannot let them down. And we trust that employees pursue more than a job, more than a career, but a passion about providing the healthiest childhood possible for children.*

*Children need us . . . and through our commitment to each other, we will make this Promise real.*

